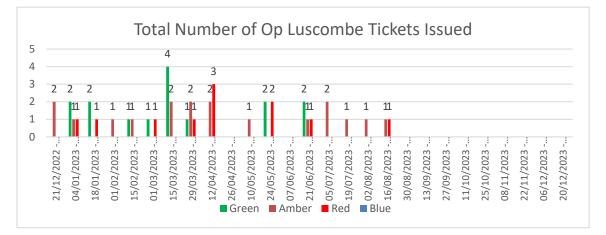
## **Operation Luscombe update:**

Operation Luscombe is an initiative designed to combat begging by targeting beggars with a trafficlight system of tickets, utilising powers under the Antisocial Behaviour, Crime and Policing Act. Recipients of tickets are initially invited to attend a bi-weekly intervention hub attended by support agencies, those found persistently begging are required to attend the intervention hubs. The intervention aspect is crucial to the initiative and aims to effectively connect individuals to appropriate and readily available services that may be able to assist with any factors that are causing that individual to beg.

Over the last three months, there has been an increase of attendees at the hubs. This uptake has enabled supporting agencies to increase their service delivery to those in need.

The Andaz Hotel have very kindly supported this initiative by providing and donating freshly prepared meals for those in attendance and have committed to ongoing support for the next 6 months.

Numbers relating to the tickets do not correspond to the number of attendees at the hub, as this has also become a location to provide ongoing support to those rough sleeping; not just those found begging.



The chart above indicates the amount of GREEN/AMBER and RED tickets issued. Currently we have three people at the RED ticket stage. The Below shows the hot spots for tickets being issued showing outside Liverpool street on Bishopsgate being the main location for begging.



**GREEN**: This is the first stage of the Operation Luscombe process. These tickets should only be issued to individuals identified as begging for the first time and to those that have not previously been involved with the process. This ticket acts as an invitation to the hub which operates on a bi-weekly basis situated at St Botolph's without Bishopsgate church hall.

The hub, hosted by multi-agencies includes support for drug and alcohol addiction, advice on health and future housing. The invitation is recorded onto the police systems. If the subject is identified as repeating this behaviour within a 12-month period, the police will escalate to the next stage.

**AMBER:** This is issued to someone who has previously had a GREEN ticket (within 12 months) or been through the whole of the system and the previous RED ticket has expired. AMBER acts as a community protection warning (CPW) which again invites the person to attend the hub but also acts as a written warning informing them that their behaviour constitutes an offence under the vagrancy act. This warning is valid for 12 months.

**RED:** This is issued to any person begging who has had an AMBER ticket within a 12-month period.

The RED ticket is a community protection notice (CPN) it will have conditions added to the ticket banning the individual from either the City of London or specific areas. Including the condition not to beg. Any conditions will be recorded on the police national computer (PNC) and will be valid for 3 months.

The defendant will have 28 days from being issued a RED ticket to appeal through the courts regarding the imposing conditions.

**BLUE**: This is the final stage of the process. If any of the RED ticket conditions are breached within the 3-month period, then the person involved will be subject to either arrest or summons.

The BLUE ticket will be issued if the disposal is by way of summons rather than an arrest.

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In addition, a support leaflet is provided to homeless/rough sleepers. The leaflets provide information on additional support services held at various locations on different days/times.

#### Places to eat or get food to take away

08:00am Whitechapel mission, 212 Whitechapel Road E1 1BJ (Hot Breakfasts) Everyday 08:00am-12noon Hackney Streets Kitchen Datston, Gillet Square N16 8AZ (Breakfast Club) Monday-Friday 10:30am-12:30pm (dia); Community Kitchen, St Chads Church, Durlog, St. E2 8JR (Hot food to eat in or take away) Monday and Tuesday

11am-1pm (dia)s Community Kitchen, St Chads Church, Dunlog St. E2 8JR (Hot food to eat in or take away) Friday 11:30am-3pm Community Food Hub, <u>Brodeux</u>, House Community Hall, 10 Church Crescent E9 7DL (collect a food bag from the food hub) Tuesday

Tuesday 12noon-1:30pm North London Action for the Homeless, St Paul's Church, Stoke Newington Road N16 7UE (Take away food service) Monday and Wednesday

12noon-2pm SI John the Evangelist, Brownswood, Park, Queen's Drive N4 2LW (Hot meals & a food bank) Sunday

12:00-3:00pm Community Food Hub, De Beauvoir meeting room, 85 Downham Road N1 5TR (collect a food bag from the food hub) Monday and Thursday

12noon-2pm (dia's Community Kitchen, Fellows Court, 86 Weymouth Terrace, Haggerston E2 8LR (Meal service to est in or take sway) Wednesday

12:30pm- Food Cycle Hackney Hub, New Kittigshold Community Centre, 49 Answorth Rd E9 7LP (Hot meals to eat in) Thursday

12:45pm-13:30pm St Peter's Crypt, Northchurch Terrace N1 4DA (Hot soup & bread) Tuesday 1pm-3pm St Botolph's without Bishopsgate church hall the hub will be providing cold lunchos Wednesday(every other) Lunchos Wednesday(every other) 5:00pm-7:00pm Humdingers Soug Kitchen, 2 Hotom St. N1 St2 (Hot mosils to kita away) Monday, Tuesday, Wednesday and Friday 6:00pm-7:00pm kita); Community Kitchen, SI Monias's Church, 19 Hotom Square N1 (NT (Heel service to eat in or take away) Monday and Tuesday

6:30pm-8:30pm St John the Evangelist, BC0MTSW000(, Park, Queen's Drive N4 2LW (Hot moals & a food bank) Tuesday

8pm-Hackney Street Kitchen – Hackney Central Hackney Central Library 25-27 Hackney Grove E8 3NR (food available evening outreach outside) Thursday

8pm-Hackney Streets Kitchen Dalston Ridley Road Market opposite train station (hot food and drinks) Friday

8pm Hackney Street Kitchen Dalston St John's Churchway opposite Marks & Spencer (hot and cold food and drinks) Saturday

# Homeless Services



The Manna Society

# Every other Wednesday at St Botolph's Without, Bishopsgate, City Of London Church Hall between 1pm-3pm providing support for housing, drug and alcohol addiction. Whitechapel Mission

Open every day for food, shieller, clothing and show facilities, computer access, medical care, life skills and job skills training and addiction recovery 212 Whitechapel Read, London E1 18J. Call 0207 247 8281, 0207 247 8280, 03000 111400

Salvation Army Savation Army Provides a range of support services and programmers for overgines. Some services are available through The Salvation Army in Hoxton (details below) who can signpoot to these not catered for locally Phene: 020 7789 3313 The Salvation Army, 66 New North Read, Hoxton N1 7TG

The House of St Barnabas

Provides homeless people with training and suppor to find lasting employment Phone: 0207 437 189 1 Greek Street, Soho Square W1D 4NQ are homeless, threatened with homele urgent situation, you can call Shelter ncy helpline. Tel: 0808 800 4444

## Street link Street link is the national referral mechanism for people who are street homeless and sleeping rou Go to streetlink.org.uk and report your sleep site location if you are sleeping rough, and the street outreach team will attend.

ion Action for the Homeless All are welcome to join us for a free meal at St Pauls West Hackney on the corner of Stoke Newington Rd and Amhurst Rd. Monday 12 noon & Wednesday 6pm

#### The Manna Centre

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Manna Day Centre, 12 Melior Street, London SE1 3QP Phone: 0207 357 9363

### Connection @ St Martins

Provides outreach workers, food, temporary/ emergency accommodation and support for people to get off the streets Monday, Tuesday, Thursday & Friday 09.00am-12.15pm and 1.30pm - 4.00pm 12 Adelaide St, Charing Cross, London WC2N 4HW 020 7768 5544

#### City of London Homelessness Team

Assessment of entitlement to housing for people who are homeless or threatened with homelessness. Housing provided for people considered in priority need of housing. Temporary accommodation may be available while enquines are made. Phone 0207 332 1804

ving For Change / Change Please

Community Destingtor County Press Community Destingtor County Press access to dental care and oral health support. Mastercard are on board providing digital iteracy skills. HSBC on the bus will provide support for financial welbeing and care assist in opening a bus bank account with their No Fixed Address' servic Also street vers, mental health support, hair dressing... all on the bus that drives in to... The City on Wednesdays, parked up Queen Victoria St EC4V 48T (the coach bays near the Millennium Bridge north side.)

Hackney on Thursdays, parked up Mare St E8 1EA (by Hackney Town Hall)

Open Monday to Friday where homeless people can get a hot drink, breakfast (08:30am-10:00am,) a shower, a 'care of address, access to the internet and phone charging facilities, employability & training assessments are available (book in early to get them) and lunch 13:00 – 14:00 The Dallow Centre, 82 Wentworth Street, London E1 7SA: Walk-in 8:30am to 14:30pm

Call 020 7375 0020 (phone line answered to 5pm) linical var

Please speak to us/your caseworker if you would like to attend, or simply drop in on Wednesdays from 9 am to 12 pm, White Hart Court, near Liverpool street station.

station. What the GP and nurse can offer on the day: - General health checks - Help with aches, pains, or wound care - Registration with GP surgery for follow ups or preceptions.